

# Corporate Retail Solutions Program

## Olympus America

### Customer Instructions

- 1** Locate the nearest participating location by either of the following two options:  
Go to **theupsstore.com/locations**, enter address information and choose the most convenient location.  
Or call **800.789.4623** and request the nearest The UPS Store® location.
- 2** Please take this document with you to The UPS Store location and tell the center associate you are part of the Corporate Retail Solutions program for Olympus America.
- 3** This program has been designed for the packing and shipping of items.

### The UPS Store Instructions

Center Associate: Follow the instructions listed below and ring up all charges in your POS. If you have questions regarding how to process this transaction, call Tech Support.

- 1** The customer will arrive at your center to ship a package(s).
- 2** Access the appropriate CAMS workflow. Use the path, “Corporate Accounts > Workflows > M-R> Olympus America>Customer Paid Returns”, or search for ‘Olympus America’ on the CAMS homepage.
- 3** Enter the required information into the workflow and press POST to complete the transaction.

*Note: You will NOT receive payment via your monthly Program Revenue Payment (PRP). You will need to collect payment from the customer.*