

Olympus Repair – Canada Only

Thank you for contacting us regarding your Olympus product.

If have an Olympus product that needs to be repaired (digital camera, digital voice recorders, and binoculars), please send it to:

Trinitek Electronics Inc
3105 Unity Drive, Unit 20 ,
Mississauga , Ontario L5L 4L2

Please pack your product carefully to protect it during transport. We also recommend using a service with tracking number (ex: Purolator, FedEx or Canada Post Priority) and insure the product.

Warranty: Repairs are normally returned 7-10 business days after the date of receipt. To verify warranty coverage a copy of the invoice and warranty card are required. Product will be considered out of warranty if impact or water damage is found

Out of warranty: We will email you an estimate of repair cost. No repair work will be done without your permission and payment. Once the estimate is sent, please call us to provide payment information. If you would like to know cost prior to sending in, please call us at the number below. The estimates can change if impact or water damage is found

To speak with an Olympus agent, please call us at 1-800-622-6372 Monday to Friday from 9:00 AM to 9:00 PM Eastern Time. Or you can send us an e -mail to: customersupport@olympus.com

Full Name: _____

Address for delivery: _____

City: _____ Province: _____ Zip: _____

Phone (Day-time) : _____

E- Mail: _____ (Please write clearly as we will communicate status.)

Model name: _____ Serial number: _____

* The serial number of a recorder is located in the battery compartment.

Reason for sending in: _____

Accessories included with the product:

Warranty: Yes ___ No___ (An e -mail with an estimate of repair cost will be sent) .

NOTE: The products in our possession without back from you after 90 days will be considered abandoned. After 90 days, we reserve the right to take anything left without compensation within the limits set by law. Products without identification or contact number will be considered unclaimed. We will keep an unclaimed product for 90 days and after 90 days, we reserve the right to discard any unclaimed object without any compensation within the limits set by law.