



Your Vision, Our Future

## **Medical Information Technologies Antivirus and Update Policy**

September 2011

Olympus does not install virus protection software, Microsoft® critical updates, or OEM BIOS and driver updates on EndoWorks systems.

Customers may install antivirus software on their EndoWorks systems, but assumes responsibility for support. Olympus has not performed any testing with antivirus applications to determine their impact on EndoWorks. Customers have reported successful installations of McAfee® and Symantec™ (Norton™) antivirus software programs on EndoWorks systems without any reported problems. Please note when configuring an antivirus application, Olympus requires you to exclude the directories and files from the virus scan as indicated in the IT Specification document that is posted on the Olympus EndoWorks website ([www.EndoWorks.com](http://www.EndoWorks.com)).

Due to ever-changing virus definitions, Microsoft updates, and OEM BIOS and driver updates we are unable to properly update customers' systems on a timely basis. Olympus has instituted a process where the EndoWorks application will be tested for compatibility with Microsoft critical updates and OEM BIOS and driver updates, and the results are posted on our EndoWorks website ([www.EndoWorks.com](http://www.EndoWorks.com)). Testing these Microsoft updates with EndoWorks will occur monthly while OEM BIOS and driver updates will occur quarterly. Customers are responsible to install these updates on their EndoWorks systems.

You may contact the Olympus Technical Assistance Center (1-800-848-9024) with any questions or concerns.